

# PRIVACY POLICY

Version: 1.1 Date of Issue: August 2015 Contact: Registrar Review Date: August 2017

#### Introduction & Rationale

To encourage sensitivity and appropriate respect for individuals in the collection and use of information for Church purposes.

To provide formal guidelines for the Diocese and Parishes to ensure protection of people's privacy in accordance with the Australian National Privacy Principles.

Encourage open and transparent management of personal information which aligns to the principles of the Diocese's Safe Church Policy

#### PRIVACY PROTECTION GUIDELINES:

#### 1. Collection

It is usual for the Parish Councils and the Diocese to collect personal information about Church members and potential Church members including their religious practices. In addition it is usual for the Diocese and Parish Councils to collect information from service providers, contractors and agents. It is important that the collection of personal information is fair, lawful and not intrusive. A person must be told the name of our organisation, the purpose of collection and how to get access to their personal information and what happens if the person chooses not to give the information.

# 2. Use and disclosure

In relation to Church Members or potential Church members it would be usual to collect from such individual, the individual's name, contact details, date of birth and history of Church membership.

In relation to individuals acting as service providers, contractors or agents of the Diocese or of a Parish Council it would be usual to collect from such individual the individual's name, contact details and relevant information concerning that individual's dealings with the Diocese or Parish Council.

Information should only be disclosed for the purpose it was collected (primary purpose) unless the person concerned has consented, or a secondary purpose is related to the primary purpose and a person would reasonably expect such use or disclosure. A normal secondary purpose is communication about our activities, funding needs and philosophies.

#### 3. Data quality

Reasonable steps must be taken to ensure that the personal information collected, used or disclosed is accurate, complete and up-to-date.

# 4. Data security

Reasonable steps should be taken to protect the personal information held from misuse, loss and from unauthorised access, modification or disclosure.

#### 5. Openness

A Privacy Policy information statement should be available outlining the information handling practices of the Diocese and Parish Councils and made available to anyone who asks for it.

# 6. Access and correction

An individual has the right to access the personal information held by the Diocese or Parish Council about them. Unless exempted from doing so by law, individuals should be permitted access to their own records. It is intended that any request for such access be made through the Parish Rector or Office of the Diocesan Registrar.

#### 7. Identifiers

Identifiers that have been assigned by a Commonwealth Government agency (e.g. Tax File Number, Medicare number, Pension number etc.) should not be obtained, used or disclosed except where required by law (e.g. in the case of a Contractor – ABN No. or where funds are invested with the Diocese – TFN No.).

#### 8. Anonymity

Individuals should be given the option to interact with the Diocese or a Parish Council anonymously whenever it is lawful and practicable to do so.

#### 9. Transborder data flows

The Diocese and Parish Councils should only transfer personal information to a recipient in a foreign country in circumstances where the information will have the appropriate protection.

### 10. Sensitive information

Sensitive information will not be collected unless a person has consented to its collection, it is required by law, or the collection is necessary to prevent or lessen a serious and imminent threat to the life or health of any other individual.

# 11. It is the policy of the Diocese that individual Parishes should adopt the Parish's own Privacy Policy.

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#### **Acknowledgement:**

This policy has been adapted from the Diocese of Gippsland Privacy Policy. We thank them for their work in this area and their willingness to share it.

\*\*\* Attached to this document is a model privacy policy for each Parish to adopt and make available to those who have dealings with the Parish including Church Members. The document should only require modification where shown to become Parish specific.

Also attached is the **Privacy Policy Information Statement** for the Diocese

# **Policy Scope**

The Privacy Policy applies to all church leaders/workers, parish members, volunteers and contractors.

# **Policy Responsibility**

The Council of Diocese is responsible for the implementation and review of this policy.

#### **Related Documents: Internal**

- Diocesan Clergy Manual 5.7 Parish Records and Archives
- Diocese Privacy Information Statement (attached)
- Model Parish Privacy information policy (attached)

# **Related Documents: External**

http://www.oaic.gov.au/privacy/privacy-act/national-privacy-principles

# ANGLICAN DIOCESE OF BENDIGO PRIVACY POLICY INFORMATION STATEMENT

The Anglican Diocese of Bendigo ("Diocese of Bendigo") commits to protecting the privacy of personal information regarding potential Church members, Church members, service providers, contractors and agents.

#### 1. Collection

In most circumstances information is collected directly from you. This may be through correspondence, E-mail, in person and by telephone. Indicative information we may collect includes your name, contact details, date of birth history of Church membership etc.

In relation to individuals acting as service providers, contractors or agents of the **Diocese of Bendigo** the information collected is confined to your name, contact details and relevant information concerning your dealings with the **Diocese of Bendigo**.

# 2. Purpose of Collection

The information is collected for the purpose of recording members of the Parish and its congregations and to enable the Parish and Diocese to communicate about the activities of the Church, its funding needs, programs and its philosophies.

In relation to individuals acting as service providers, contractors or agents, the **Diocese of Bendigo** may use your information to access or use services provided by you or an organisation that you work for.

# 3. Use and disclosure of information

We will only use or disclose information for the purpose it was collected (primary purpose) unless the person has consented, or the secondary purpose is related to the primary purpose and a person would reasonably expect such use or disclosure. A normal secondary purpose is communication about our activities, funding needs and philosophies.

#### 4. Accuracy of Personal Information

We will take all reasonable steps to ensure the information we collect is accurate, complete and up-to-date at the time of collection. If your circumstances change or if you have reason to believe our records are not accurate, complete or up-to-date please contact us immediately and we will take all reasonable steps to amend the information in accordance with the above criteria or an alternative may be discussed with you.

#### 5. Openness

This document is available outlining the information handling practices of the **Diocese of Bendigo** and made available to anyone who asks for it.

#### 6. Access

You may request the right to access the personal information that we hold about you. However, our discretion, duties and obligations under the Law may restrict your access. Given this, all reasonable actions will be taken to assist access or to address any reasons you have

to seek access. If access is deniable we will provide you with reasons in accordance with the Law. If access is provided a reasonable fee may be charged for the time and other costs incurred in providing access. Individuals may apply for access to the personal information held about them by application to Parish Rector or the Diocesan Registrar.

#### 7. Identifiers

Identifiers that have been assigned by a Commonwealth Government agency (e.g. Tax File Number, Medicare number, Pension number etc.) will not be, used or disclosed except where required by law (e.g. in the case of a Contract).

# 8. Anonymity

Individuals are given the option to interact with the **Diocese of Bendigo** anonymously whenever it is lawful and practicable to do so.

#### 9. Transborder data flows

The **Diocese of Bendigo** will only transfer personal information to a recipient in a foreign country in circumstances where the information will have the appropriate protection.

#### 10. Sensitive information

Sensitive information will not be collected unless a person has consented to its collection, it is required by law, or the collection is necessary to prevent or lessen a serious and imminent threat to the life or health of any other individual. Sensitive information includes information relating to health, racial or ethnic background, or criminal records. Higher standards apply to the handling of sensitive information.

# ANGLICAN DIOCESE OF BENDIGO PRIVACY POLICY OF THE PARISH OF ####

(Model Policy for adoption by each Parish)

The Parish Council of the Parish of #### in the Anglican Diocese of Bendigo ("Parish Council") commits to protecting the privacy of personal information regarding potential Church members, Church members, service providers, contractors and agents.

#### 1. Collection

In most circumstances information is collected directly from you. This may be through correspondence, E-mail, in person and by telephone. Indicative information we may collect includes your name, contact details, date of birth history of Church membership etc.

In relation to individuals acting as service providers, contractors or agents of the **Parish Council** the information collected is confined to your name, contact details and relevant information concerning your dealings with the **Parish Council**.

# 2. Purpose of Collection

The information is collected for the purpose of recording members of the Parish and its congregations and to enable the Parish and Diocese to communicate about the activities of the Church, its funding needs, programs and its philosophies.

In relation to individuals acting as service providers, contractors or agents, the **Parish Council** may use your information to access or use services provided by you or an organisation that you work for.

#### 3. Use and disclosure of information

We will only use or disclose information for the purpose it was collected (primary purpose) unless the person has consented, or the secondary purpose is related to the primary purpose and a person would reasonably expect such use or disclosure. A normal secondary purpose is communication about our activities, funding needs and philosophies.

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#### 5. Openness

A Privacy Policy Information Statement is available outlining the information handling practices of the **Parish Council** and the Diocese of Bendigo and made available to anyone who asks for it.

#### 6. Access

You may request the right to access the personal information that we hold about you. However, our discretion, duties and obligations under the Law may restrict your access. Given this, all reasonable actions will be taken to assist access or to address any reasons you have to seek access. If access is deniable we will provide you with reasons in accordance with the Law. If access is provided a reasonable fee may be charged for the time and other costs incurred in providing access. Individuals may apply for access to the personal information held about them by application to the Parish Rector or Diocesan Registrar.

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Identifiers that have been assigned by a Commonwealth Government agency (e.g. Tax File Number, Medicare number, Pension number etc.) will not be adopted, used or disclosed except where required by law (e.g. in the case of a Contract).

### 8. Anonymity

Individuals are given the option to interact with the **Parish Council** anonymously whenever it is lawful and practicable to do so.

#### 9. Transborder data flows

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#### 10. Sensitive information

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Policy Scope and Coverage: All Parish leaders and members

# **Related Documents: Internal**

• Diocesan Clergy Manual – Refer 5.7 Parish Records and Archives.

**Related Documents: External** 

http://www.oaic.gov.au/privacy/privacy-act/national-privacy-principles